



# Nortel Networks Certificate of Compatibility

Nortel Networks Developer Program is pleased to verify that:

## PhoneGroups™ IP Operator Attendant Console a product of T-Metrics, Inc.

has successfully met the Nortel standards for compatibility testing in a laboratory environment with the Nortel communications platform listed below.\*

Successful Completion of Compatibility Test Audit on **October 28, 2004\***

**Developer Product:**

PhoneGroups IP  
Operator Attendant Console

**Nortel Product/Platform:**

Communication Server 2000

**Operating System:**

Windows 2000

**S/W Rls. Level:**

2.0

**S/W Rls. Level:**

I/SN07

**S/W Patch Rls.**

Not Applicable

**S/W Patch Rls.**

Not Applicable

**Compatibility Region:** Global

**Developer Product may not be available in all countries. Please contact the Developer directly for market availability in your area.**

\*The Developer Product listed is verified in a laboratory environment as compatible with the indicated Nortel Product for a term of one (1) year from the date the Compatibility Test Audit was successfully completed as indicated above, until the Developer issues a new version of such Developer Product that incorporates new features or functionality or until Nortel issues a new version of such Nortel Product that incorporates new features or functionality, whichever occurs first. NORTEL MAKES NO REPRESENTATIONS, WARRANTIES OR CONDITIONS WITH RESPECT TO THE DEVELOPER PRODUCT OR THE NORTEL PRODUCT. WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, NORTEL HEREBY EXPRESSLY DISCLAIMS ANY AND ALL REPRESENTATIONS, WARRANTIES OR CONDITIONS OF ANY NATURE WHATSOEVER AS TO THE DEVELOPER PRODUCT AND THE NORTEL PRODUCT INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY, NON INFRINGEMENT OR FITNESS FOR A PARTICULAR PURPOSE AND NORTEL FURTHER SHALL HAVE NO LIABILITY TO DEVELOPER OR ANY OTHER PARTY ARISING FROM OR RELATED IN ANY MANNER TO THIS CERTIFICATE OF COMPATIBILITY.



## **Configuration Notes for:**

# **PhoneGroups™ IP Operator Attendant Console**

The test effort verified a basic level of interoperability between the T-Metrics PhoneGroups IP Operator Attendant Console, Release 2.0, and Nortel Communication Server 2000, I/SN07. This successful testing establishes the T-Metrics PhoneGroups IP Operator Attendant Console as a Nortel compatible product for the releases tested. Testing included basic communication and basic call functionality between the devices. It is the service provider's responsibility to perform appropriate system and network integration of the T-Metrics PhoneGroups IP Operator Attendant Console with CS 2000 based on their network deployment requirements.

#### **Nortel testing included:**

- Basic CICM to T-Metrics Console communication
  - o T-Metrics Console registration with CICM and joined to pre-registered IP Phone (to function as an add-on).
  - o T-Metrics Console recovery after IP outage.
  - o CICM response to power outage of T-Metrics Console.
  - o CICM IP Phone operational status (local keys) while T-Metrics add-on is in power outage.
  - o Messaging with IP security active on CICM (future testing on CICM 7.0 interim release to be available Q1 2005).
- Verification of all key assignments

#### **Nortel did not test:**

- Redundancy/Carrier Grade Maintenance