

## T-Metrics HL7 Interface

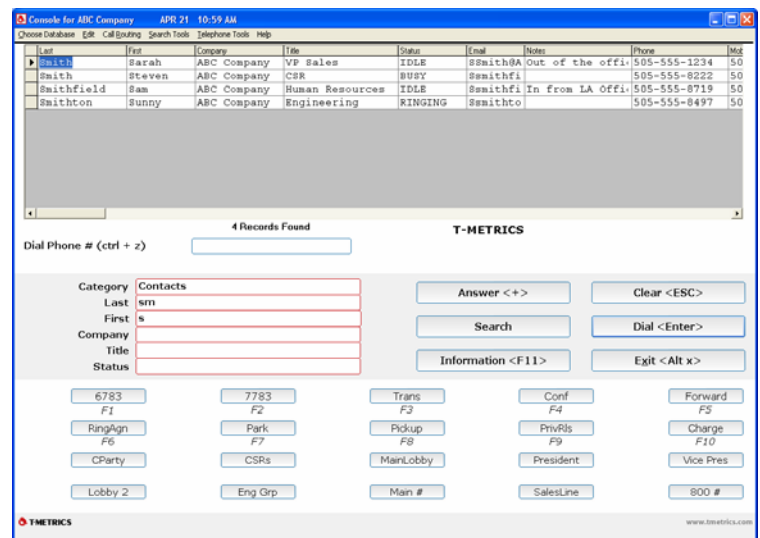
“Improve Customer Service”

T-Metrics understands the specialized call routing and call handling needs of healthcare departmental agents and attendants. As a **Health Level 7 (HL7) Organizational Member**, T-Metrics also recognizes the importance of a comprehensive framework and protocol specifications for health care data.

Any PhoneGroups™ Console can be integrated with the HL7 interface to provide real-time lookups of patient information.

The HL7 interface uses cutting edge .NET services and is designed to run on a Windows 2003 server communicating with SQL Server for patient information storage.

NOTE: Other third parties may need to participate in this process, which could incur additional charges for the customer.



The HL7 Interface provides real-time patient lookups through any PhoneGroups™ Console

## T-Metrics HL7 Benefits

- Integrates with any PhoneGroups™ Console application
- Improved customer service
- Provides real-time patient lookups for console users
- Connects directly to customer's LAN

# T-Metrics HL7 Features

- Supports HL7 Application level ACKnowledgements
- Multi-facility capable
- Auto-reconnect on interface sockets
- Incredibly fast message transactions and ACK responses

## Minimum HL7 Server Requirements

- The customer must provide a server for the real-time HL7 application
- The Server must be dedicated to the HL7 application
- 3.0 GHz processor or better
- Windows 2003 Server Operating system
- SQL Server installed
- Microsoft Access 2000 or better
- Microsoft .NET Framework 2.0 or higher
- 2 GB of RAM or better
- 20 Gig hard drive or better
- Network access
- Network Interface Card (NIC)
- CD ROM drive or access to one on a network
- Windows-compatible mouse
- Full size 101 or 104 Keyboard with number pad
- Monitor
- Remote access capability for T-Metrics support
- ODBC access to operator consoles

## HL7 Integration Requirements

- Agreed-upon ports
- ADT HL7 Message formats delivered via TCP to the server running T-Metrics (provided by HL7 integration team)
- ODBC connectivity from Console positions to SQL Server database on the Server

## About T-Metrics

Since 1989, T-Metrics, a Nortel Developer Partner, has been a leading provider of high quality, innovative products and services for the telecommunications industry. Our worldwide customer base, in both public and private sector organizations, covers a range of applications from single product installations to call center operator services.

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