



DEPARTMENT OF THE AIR FORCE
HEADQUARTERS UNITED STATES AIR FORCE
WASHINGTON DC

MEMORANDUM FOR HQ USAF/SGRTT

SEP 03 2005

FROM: AF/SGK
Air Force Medical Service Chief Information Officer
Office of the Surgeon General

SUBJECT: SYSTEM SECURITY ACCREDITATION OF T-METRICS 2000 MULTI-PURPOSE IP AUTOMATIC CALL DISTRIBUTION SYSTEM VERSION 1.0 (TM-2000 IP ACD 1.0) FORMALLY KNOWN AS THE HEALTH CARE CALL ROUTING, TRACKING, AND REPORTING SYSTEM, (HC²RTRS) VERSION 1.0.

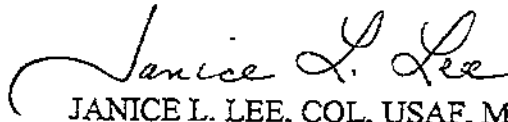
According to the provisions of DoD 5200.40 *Department of Defense Information Technology Security Certification and Accreditation Process*, and AFI 33-202, *Network and Computer Security*, I hereby grant an Approval to Operate (ATO) for T-Metrics 2000 Multi-purpose IP Automatic Call Distribution System Version 1.0 (TM-2000 IP ACD 1.0). This accreditation is based on my review of the Certification Authority's official certification recommendation letter (attachment 1) and the System Security Authorization Agreement (SSAA) (attachment 2).

This is my formal declaration that appropriate system security countermeasures have been properly implemented and that an appropriate level of protection exists. This accreditation excludes the use of Voice over Internet Protocol (VoIP) capability of TM-2000 IP ACD 1.0 unless the Air Force Communication Agency (AFCA) has granted authorization for its use. This restriction is based on the AF/XI Memorandum dated 24 July 2003 designating the AFCA as the administrative clearinghouse and approval authority for Air Force VoIP efforts.

This accreditation is based on the system/data classification(s), security mode of operation, threats, vulnerabilities, countermeasures, residual risk, mission/system description, concept of operation, operating environment, interconnections and network security measures as identified in the SSAA. Any change to these factors may lead to my future disapproval for system operation. Therefore, it is incumbent upon the Information System Security Officer and Program Manager to ensure that any change in those factors are analyzed to determine the impact on system security. Accordingly, appropriate action must be taken to maintain the appropriate level-of-protection consistent with the requirements for this accreditation. The residual risk of operating the system is identified in Appendix Q of the SSAA.

This accreditation is valid for three years from the date of this letter. It is the responsibility of the Program Management Office to ensure reaccreditation is initiated sooner if there is a change affecting the system security posture.

The Program Management Office will maintain the SSAA, of which the Certifying Authority's recommendation letter and this accreditation letter will be made a permanent part.


JANICE L. LEE, COL, USAF, MC
Designated Approving Authority

Attachments:

1. Certification Authority Official Certification Recommendation Letter
2. System Security Authorization Agreement



DEPARTMENT OF THE AIR FORCE
HEADQUARTERS UNITED STATES AIR FORCE
WASHINGTON, DC

MEMORANDUM FOR HQ USAF/SGK

FEB 03 2005

FROM: AFMSA/SGRT
Information Assurance Branch
Office of the Surgeon General

SUBJECT: SYSTEM SECURITY CERTIFICATION OF T-METRICS 2000 MULTI-PURPOSE IP AUTOMATIC CALL DISTRIBUTION SYSTEM VERSION 1.0 (TM-2000 IP ACD 1.0) FORMALLY KNOWN AS THE HEALTH CARE CALL ROUTING, TRACKING, AND REPORTING SYSTEM, (HC²RTRS) VERSION 1.0.

According to the provisions of DoD 5200.40, *Department of Defense Information Technology Security Certification and Accreditation Process*, and AFI 33-202, *Network and Computer Security*, I hereby recommend an Approval to Operate (ATO) for T-Metrics 2000 Multi-purpose IP Automatic Call Distribution System Version 1.0 (TM-2000 IP ACD 1.0).

Analysis revealed TM-2000 IP ACD 1.0 meets the minimum-security requirements as stated in the System Security Authorization Agreement (SSAA). This certification recommendation excludes the use of Voice over Internet Protocol (VoIP) capability of TM-2000 IP ACD 1.0 unless authorization has been granted for its use by the Air Force Communication Agency. This restriction is based on the AF/XI Memorandum dated 24 July 2003 designating the Air Force Communication Agency as the administrative clearinghouse and approval authority for Air Force VoIP efforts. Complete results of the security assessment are included in the accreditation report and security testing and evaluation report attached to the SSAA. The residual risk of operating the system is identified in Appendix Q of the SSAA.

I certify an appropriate level of protection exists and recommend you sign the accreditation letter at attachment 1 granting an Approval to Operate for three years.

This certification letter and the signed accreditation letter will become a permanent part of the System Security Authorization Agreement as required.


MICHAEL H. BRUMMETT, Lt Col, USAF, MSC
Certification Authority

Attachments:
1. Accreditation Letter