

Agent Calls - Share of Workload

<i>Agent</i>	<i>Total Calls</i>	<i>Percentage of Total Calls</i>
andre.dawson	43	2%
anna.mcdowell	3	0%
barbara.dixon	160	8%
barney.bassett	349	17%
becky.smith	78	4%
betty.williams	50	2%
brenda.moore	164	8%
david.rollins	34	2%
emily.burke	43	2%
fran.ross	308	15%
heather.alston	56	3%
henry.nash	158	8%
jack.young	70	3%
jeremy.wallace	46	2%
luara.bullock	156	7%
mallory.ledbetter	155	7%
merideth.wilson	29	1%
michael.stevin	9	0%
renee.sullivan	44	2%
ryan.butler	11	1%
student.worker	56	3%
tony.watson	52	2%
Totals	2,098	100%