

## Abandoned Calls Sorted By Hour

	<i>Total Calls</i>	<i>Total Duration</i> <i>(In Minutes)</i>	<i>Average Duration</i> <i>(Note: All time shown in seconds unless otherwise specified)</i>
<b>ABANDONED AFTER SERVER</b>			
7:00	2	0.8	25
8:00	38	22.5	36
9:00	36	20.6	34
10:00	38	21.7	34
11:00	95	66.1	42
12:00	25	16.4	39
13:00	35	29.1	50
14:00	20	14.4	43
15:00	44	30.4	42
16:00	31	23.7	46
17:00	2	1.0	30
18:00	1	0.2	12
<b>ABANDONED AT SERVER</b>			
8:00	6	10.3	103
9:00	12	7.3	37
10:00	5	4.3	51
11:00	9	5.5	37
12:00	8	2.8	21

---

## Abandoned Calls Sorted By Hour

---

	<i>Total Calls</i>	<i>Total Duration</i> <i>(In Minutes)</i>	<i>Average Duration</i> <i>(Note: All time shown in seconds unless otherwise specified)</i>
13:00	15	25.7	103
14:00	9	8.3	55
15:00	13	4.9	23
16:00	13	2.9	13
19:00	1	3.1	186
20:00	2	5.8	173
<b>Grand Total</b>	<b>460</b>	<b>5.5 hrs</b>	<b>43</b>